

ORIGINAL

Docket No 120:



0000011551

From: "Dick Snell" <dksnell22@earthlink.net>
To: CC.UTIL(jruf)
Date: 12/4/2003 10:04:46 AM
Subject: Rate increase by Pine Water Co. Pine, Az.

W-03512A-03-0279

Dear Ms. Joan Ruf: {Corp. Commission State Of Arizona} I am extremely opposed to another increase in our water rates. Not only that but I am also opposed to the Water Augmentation Fee they have been charging us for the last five months. I contacted the Pine Water Co. by phone several times to be told they are hauling water for the old part of Pine {Cool Pines Area} so they have to charge all of their customers the Augmentation fee who live in the Town of Pine. Additionally, they refused to tell me where they haul the water to in Pine nor how many trips, Etc. Does any one keep track of what they are really doing? They installed a water line from Strawberry to Pine, why aren't they using it instead of hauling water with a truck? Why is the Town of Strawberry ever on any kind of water restrictions nor Augmentation fees? I'm sure you realize that Strawberry is only three miles by road to Pine. Obviously, their water is coming from wells in the same area as Pine's. If you allow another water rate increase on top of the Augmentation fee our monthly bills will be over \$100. per month. Please keep in mind that we don't have sewer or garbage service included with the water bill as some areas do, these charges are just water. I have replaced my toilets with Toto toilets that use less water which cost me over \$600. We flush the toilets after 3 uses. We let our flowers die and replaced them with artificial ones, Etc. but we still receive the large monthly charges while people three miles away can use all of the water they want with no restrictions. Is that any way to run a water Co? I don't think so. Why are they allowed to install 25 new customer water meters per month when they claim they can't service the customers they have? Please don't allow more charges to us. Sincerely, Richard K. Snell

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Arizona Corporation Commission

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